

## Mission

Kinston Country Club is a private club offering social and recreational experiences for our members in a safe environment by providing the highest quality service while consistently exceeding members expectations.

## Vision

To enhance Kinston Country Club by providing continuously improving amenities and service to achieve a high level of member satisfaction.

## Core Values

- 1. Always be courteous to **ALL** members.
- 2. Carry yourself in a way that will leave a lasting impression on members and guests.
- 3. Service, Excellence, Integrity, Diversity, Shared Purpose, Social Responsibility

  Integrity is the right thing to do when no one is watching.
- 4. To accept Individual Responsibility while embracing the Team Concept
  - o Understanding that the individual most responsible for ones success is ourselves.
  - Understanding that it is not just about oneself, but about working together to provide excellence in all areas.
- 5. Create open communication channels that encourages candor and open feedback.
- 6. Strive to not only do things right but Do The Right Things.
- 7. Embrace continuous improvement. Constantly review our mission and keys to success. Commit resources to enhance those products and services necessary to insure the long term success of Kinston Country Club!